



**ORKNEY**  
ISLANDS COUNCIL

**Item: 12**

**Education, Leisure and Housing Committee: 10 September 2025.**

**Care Inspectorate – Papdale Halls of Residence – School Care  
Accommodation Service.**

**Report by Director of Education, Communities and Housing.**

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## **1. Overview**

- 1.1. As a Schoolcare Accommodation Service, Papdale Halls of Residence, is regulated by the Care Inspectorate.
- 1.2. Papdale Halls of Residence staff provide daily care and support to young people between the ages of 11-19 years from the outer isles so that they can access education within Kirkwall Grammar School.
- 1.3. Papdale Halls of Residence had an unannounced inspection by the Care Inspectorate on 6 and 7 May 2025 with the report, attached as Appendix 1, published on 29 May 2025.
- 1.4. Papdale Halls of Residence was last inspected on 14 and 15 August 2024 and one area was inspected, 'How well do we support children and young people's rights and wellbeing', which received an adequate grading.
- 1.5. The Care Inspectorate is tasked with identifying weaknesses in service provision, non-compliance with legislation or suggestions for improvement.
- 1.6. Each inspection focuses on different areas and associated Health and Social Care Standards and Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 ("the 2011 Regulations").
- 1.7. During the inspection in May 2025 one area was re-visited and considered:
  - How well do we support children and young people's rights and wellbeing?
- 1.8. The following key messages were identified:
  - Almost all young people felt safe and supported by staff who showed compassion and warmth to young people in their care.

- There was improved communication with partners.
- The provider's updated safeguarding procedures were nearing completion.
- There was commitment from managers to ensure improvement to safeguarding practices.
- Medication practices had improved.
- Personal plans for young people contained SMART (specific, measurable, achievable, realistic and timebound) outcomes.
- The physical environment was vibrant and welcoming.
- The quality of meals and snacks continued to be of a high standard.

1.9. The Service was given a Good grading.

1.10. The report is positive and the Care Inspectorate were content that any previous requirements and recommendations had been met during this inspection.

## 2. Recommendations

2.1. It is recommended that members of the Committee:

- Note the report in respect of School Care Accommodation Services at Papdale Halls of Residence, attached as Appendix 1 to this report, published by the Care Inspectorate on 29 May 2025.

### For Further Information please contact:

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### Implications of Report

- Financial** – There are no direct financial implications.
- Legal** – There are no legal implications arising directly from this noting report.
- Corporate Governance** – Not applicable.
- Human Resources** – None directly related to the recommendations in this report.
- Equalities** – An Equality Impact Assessment is not required for performance reporting.
- Island Communities Impact** – An Island Communities Impact Assessment is not required for performance monitoring.
- Links to Council Plan:** The proposals in this report support and contribute to improved outcomes for communities as outlined in the following Council Plan strategic priorities:
  - ☐ Growing our economy.
  - ☐ Strengthening our Communities.

☐ Developing our Infrastructure.

☐ Transforming our Council.

- 8. Links to Local Outcomes Improvement Plan:** The proposals in this report support and contribute to improved outcomes for communities as outlined in the following Local Outcomes Improvement Plan priorities:

☐ Cost of Living.

☐ Sustainable Development.

☐ Local Equality.

☐ Improving Population Health.

- 9. Environmental and Climate Risk** - None directly related to the recommendations in this report.

- 10. Risk** - None directly related to the recommendations in this report.

- 11. Procurement** – None directly related to the recommendations in this report.

- 12. Health and Safety** – None directly related to the recommendations in this report.

- 13. Property and Assets** – None directly related to the recommendations in this report.

- 14. Information Technology** – None directly related to the recommendations in this report.

- 15. Cost of Living** - None directly related to the recommendations in this report.

### **List of Background Papers**

None.

### **Appendix**

Appendix 1 – Care Inspectorate Report.