



Local Government Benchmarking Framework

2023/24 Indicators not included in Council Plan

Contents	
Children's Services.	Page 2
Corporate Services.	Page 3
Adult Social Care.	Page 4
Culture and Leisure Services.	Page 5
Environmental Services	Page 5
Housing Services	Page 6
Corporate Assets.	Page 7
Economic Development.	Page 7
Financial Sustainability.	Page 8
Tackling Climate Change	Page 8

Children's Services

LGBF Indicator	2022/23	2023/24
CHN1 – Cost per primary school pupil.	£11,445	£11,631
CHN2 – Cost per secondary school pupil.	£13,481	£14,305
CHN3 – Cost per pre-school education place.	£10,348	£12,390
CHN5 – Percentage of pupils gaining 5+ awards at level 6.	31%	37%
CHN8a – Gross cost of looked after children in residential-based services per child per week.	£4713 (2021-22)	£4522 (2022-23)
CHN8b – Gross cost of looked after children in a community setting per child per week.	£513 (2021-22)	£746 (2022-23)
CHN9 – Percentage of children being looked after in the community.	71.4% (2021-22)	66.7% (2022-23)
CHN10 – Percentage of adults satisfied with local schools.	88.3% (2020-23)	82.3% (2021-24)
CHN11 – Percentage of pupils entering positive destinations.	94.4%	95.26%
CHN12a – Overall average total tariff.	918	947
CHN12c – Average total tariff SIMD quintile 2.	775	827
CHN12d – Average total tariff SIMD quintile 3.	1,140	1037
CHN12e – Average total tariff SIMD quintile 4.	925	924
CHN12f – Average total tariff SIMD quintile 5.	801	1190
CHN17 – Percentage of children meeting developmental milestones.	88.9% (2021-22)	87.1% (2022-23)
CHN18 – Percentage of funded early years provision which is graded good / better.	90%	90.5%
CHN19a – School attendance rate.	91.2%	90.9%

Children's Services (continued)

LGBF Indicator	2022/23	2023/24
CHN21 – Participation rate for 16 to 19 year olds.	94.2%	93.5%
CHN22 – Percentage of child protection re-registrations within 18 months.	0% (2021-22)	0% (2022-23)
CHN23 – Percentage of looked after children with more than one placement in the last year (August to July).	25.7% (2021-22)	16.7% (2022-23)

Corporate Services

LGBF Indicator	2022/23	2023/24
CORP1 – Support services as a percentage of total gross expenditure.	4.8%	5.4%
CORP3b – Percentage of the highest paid 5% employees who are women.	38.3%	34.4%
CORP3c – The gender pay gap.	6.7%	3.9%
CORP4 – The cost per dwelling of collecting Council Tax.	£17.79	£20.14
CORP7 – Percentage of income due from Council Tax received by the end of the year.	98.8%	97.5%
CORP8 – Percentage of invoices that were paid within 30 days.	84.1%	87.6%
CORP9 – Percentage of crisis grant decisions within one day.	98.75%	97%
CORP10 – Percentage of community care grant decisions within 15 days.	98.75%	100%

Corporate (continued)

LGBF Indicator	2022/23	2023/24
CORP11 – Percentage of Scottish Welfare Fund budget spent.	70.46%	88.09%
CORP12 – Proportion of Discretionary Housing Payments funding spent.	70.12%	82%

Adult Social Care

LGBF Indicator	2022/23	2023/24
SW1 – Home care costs per hour for people aged 65 or over.	£76.48	£64.99
SW2 – Self-directed support spend on adults 18+ as a percentage of total social work spend on adults 18+.	5.94%	5.39%
SW3a – Percentage of people aged 65 and over with long-term care needs receiving personal care at home.	52.4%	58.3%
SW4c – Percentage of adults supported at home who agree they are supported to live as independently as possible.	90.23% (2021-22)	77.67% (2023 – 24)
SW4e – Percentage of carers who feel supported in their caring role.	42.45% (2021-22)	33.95% (2023-24)
SW5 – Residential costs per week per resident for people aged 65 or over.	£1,268	£1,310
SW6 – Rate of readmission to hospital within 28 days per 1,000 discharges.	69.05	64.87
SW7 – Proportion of care services graded ‘good’ or better in Care Inspectorate inspections.	67%	70.7%
SW8 – Number of days people spend in hospital when they are ready to be discharged, per 1,000 population (75+).	497.54	954.28

Culture and Leisure Services

LGBF Indicator	2022/23	2023/24
C&L1 – Cost per attendance at sports facilities.	£1.20	£1.41
C&L2 – Cost per library visit.	£1.03	£0.74
C&L3 – Cost per visit to museums and galleries.	£7.21	£4.38
C&L4 – Cost of parks and open spaces per 1,000 population.	£18,015	£19,545
C&L5a – Percentage of adults satisfied with libraries.	89.3% (2020-23)	87% (2021-24)
C&L5b – Percentage of adults satisfied with parks and open spaces.	83% (2020-23)	81% (2021-24)
C&L5c Percentage of adults satisfied with museums and galleries.	84.7% (2020-23)	84.3% (2021-24)
C&L5d – Percentage of adults satisfied with leisure facilities.	83.3% (2020-23)	82% (2021-24)

Environmental Services

LGBF Indicator	2022/23	2023/24
ENV1a – Net cost per waste collection per premise.	£94.07	£80.26
ENV2a – Net cost of waste disposal per premise.	£168.94	£165.94
ENV3a – Net cost of street cleaning per 1,000 population.	£18,254.75	£17,000
ENV3c – Street cleanliness score.	100.00	96.89
ENV4a – Cost of roads per kilometre.	£7,111	£5,979

Environmental Services (continued)

LGBF Indicator	2022/23	2023/24
ENV4b – Percentage of A class roads that should be considered for maintenance treatment.	26.29% (2021-23)	28.98% (2022 -24)
ENV4c – Percentage of B class roads that should be considered for maintenance treatment.	19.33% (2021-23)	20.78% (2022 – 24)
ENV4d – Percentage of C class roads that should be considered for maintenance treatment.	15.42% (2021-23)	16.61% (2022-24)
ENV4e – Percentage of unclassified roads that should be considered for maintenance treatment.	23.67% (2019-23)	21.24 (2020-24)
ENV5 – Cost of trading standards and environmental health per 1,000 population.	£47,098	£45,091
ENV5a – Cost of trading standards, money advice and citizen advice per 1,000 population.	£11,882	£11,818
ENV5b – Cost of environmental health per 1,000 population.	£35,215	£33,273
ENV6 – Percentage of household waste arising that is recycled.	23.30%	21.40%
ENV7a – Percentage of adults satisfied with refuse collection.	76.7% (2020-23)	77.3% (2021-24)
ENV7b – Percentage of adults satisfied with street cleaning.	67.33% (2020-23)	70.67% (2021-24)

Housing Services

LGBF Indicator	2022/23	2023/24
HSN1b – Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year.	12.65%	12.58%
HSN2 – Percentage of rent due in the year that was lost due to voids.	1.32%	1.49%

Housing Services (continued)

LGBF Indicator	2022/23	2023/24
HSN4b – Average number of days taken to complete non-emergency repairs.	15.16	17.23

Corporate Assets

LGBF Indicator	2022/23	2023/24
CORP-ASSET2 – Proportion of internal floor area of operational buildings in satisfactory condition.	93%	93%

Economic Development

LGBF Indicator	2022/23	2023/24
ECON1 – Percentage of unemployed people assisted into work from Council operated / funded employability programmes.	28.5%	30%
ECON2 – Cost of planning and building standards per planning application.	£6,206	£6,322
ECON3 – Average time per business and industry planning application (weeks).	10.23	10.55
ECON6 – Investment in economic development and tourism per 1,000 population.	£163,909	£165,455
ECON8 – Proportion of properties receiving superfast broadband.	70.46%	76.90%
ECON9 – Town vacancy rates.	4%	9%
ECON10 – Immediately available land as a percentage of total land allocated for employment purposes in the Local Development Plan.	8.84%	86.9%

Economic Development (continued)

LGBF Indicator	2022/23	2023/24
ECON11 – Gross Value Added per capita.	£22,759 (2021-22)	£23,558 (2022-23)
ECON12a - Claimant Count as a % of Working Age Population	1.57%	1.55%
ECON12b – Claimant count as a percentage of population aged 16 to 24.	2.71%	2.43%

Financial Sustainability

LGBF Indicator	2022/23	2023/24
FINSUS1 – Total usable reserves as a percentage of Council annual budgeted revenue.	272.60%	251.40%
FINSUS2 – Uncommitted general fund balance as a percentage of Council annual budgeted net revenue.	12.6%	3.4%
FINSUS3 – Ratio of financing costs to net revenue stream – general fund.	0.70	1.3
FINSUS4 – Ratio of financing costs to net revenue stream – housing revenue account.	18.00	19.5

Tackling Climate Change

LGBF Indicator	2021/22	2022/23
CLIM03 - CO2 emissions from transport per capita	580.42 (2021-22)	100.01 (2022-23)
CLIM04 - CO2 emissions from electricity per capita	135.71 (2021-22)	128.04 (2022-23)